



TRAINING IN NIS





Training for activists of consumer organizations how to implement the guidelines and mediate for resolving cross-border consumer disputes

25.10.2013 – 26.10.2013

Nis, Serbia



Bulgaria – Serbia
IPA Cross-border Programme

The project "Balkan Consumer Bridge" is co-funded by EU through the Bulgaria–Serbia IPA Cross-border Programme.



ПРОДАЖБА НА СТОКИ И СВЪРЗАНИТЕ С ТЯХ ГАРАНЦИИ

2 години гаранция (промяна на
първите 6 месеца)

Когато липсва съответствие,

- Стоката да бъде поправена
разумен срок и без особени
разходи
- Съответно намаление на
цената, ако поправа не е
възможна, а търговецът не ги и
неудобство за потребителя

Договорът не може
съответствие е не









ACTIVE
CONSUMERS



FORUM

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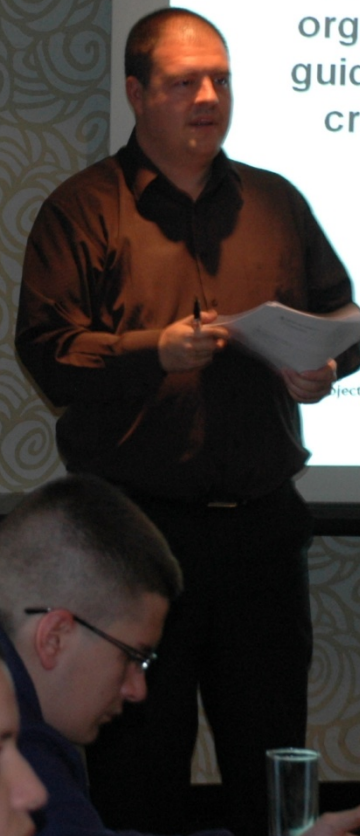








РАЗЛИЧНИ ИНТЕРЕСИ
— разн. подизуши
— разн. вредности
— МОТИВИ



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